

Please do not refresh this page! Welcome to the waiting room of the *Webshop* of Bavarian state theaters. Today we have something to offer you! Because of the high number of simultaneous accesses, the ticketing system is fully utilized and a line (queue) has been formed. Great that you are so patient!

At the moment, most online buyers are present for an event of BAVARIAN STATE OPERA, which is now on sale. If you would like to order tickets for performances of the Residenz Theater, the Gärtnerplatz Theater or the August Everding Theater Akademie, please revisit the *Webshop* later.

Below you will find information to avoid errors during or after the wait period:

- Please do not refresh this page! You will automatically be directed to the *Webshop* as soon as it is your turn. Please be patient. Unfortunately, we cannot guarantee that there will still be tickets available after the wait.
- Events that start selling at 10:00 am cannot be accessed before 10:00 a.m. From shortly before the start of selling until about 10:20 a.m., you are expected to advance slowly. Afterwards it is significantly faster.
- Please make sure that you have constant network access during the wait. Access via mobile devices is not recommended because network switching (for example 3G to 2G or WLAN) or a screen saver (unfortunately only at the end of the wait) could lead to error messages or sending you to the back of the line.
- Please do not make multiple requests. Multiple simultaneous browsing sessions may cause you to reboot at the end of the wait.
- It may happen that your wait number increases during individual wait periods. This is systemic and in principle no cause for concern. In this case, no one is interfering; the line (queue) algorithm has inserted an unoccupied wait number in front of you, without requesting you to do so explicitly.
- If, however, you have been sent to the back of the line after processing the wait numbers, this has occurred due to an error during the wait. We would be delighted if you would contact us in this case, despite your legitimate anger, at (visitor) besucher@staatsoper.de. We will then trace the error and determine how it can be avoided in future.
- Please note that tickets are reserved for you only after you have placed them in the shopping cart after clicking on them.

Thank you very much for your attention, and every success in your ticket purchase! You currently have wait number:
999